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CII CODE OF ETHICS AND CONDUCT FOR MEMBERS

The Chartered Insurance Institute (CII) encourages the highest professional and ethical standards in insurance and financial services worldwide.

The Council and membership of the CII look to all members to meet these standards and to maintain the reputation of the CII by following this Code of Ethics and Conduct (the Code). It sets down the principles which all members of the CII should follow in the course of their professional duties. Members are obliged to comply with this Code. If they do not comply this may result in the CII taking disciplinary action against the member.

The key values which set the standards for the behaviour of all CII members in respect of the key stakeholders in sections 1 to 5 are:

A) Behaving with **responsibility** and **integrity** in their professional life and taking into account their wider responsibilities to society as a whole. Acting in a courteous, honest and fair manner towards anyone they deal with. Being trustworthy and never putting their interests or the interests of others above the legitimate interests of their stakeholders;

B) Complying with all relevant Laws (including the laws of the CII) and meeting the requirements of all applicable regulatory authorities, and appropriate codes of practice and codes of conduct.

C) Demonstrating **professional competence** and **due care** including:

a) Meeting the technical and professional standards relating to their level of qualification, role and position of responsibility;

b) Completing their duties with due skill, care and diligence;

D) Upholding **professional standards** in all dealings and relationships;

E) Respecting the **confidentiality** of information at all times;

F) Applying **objectivity** in making professional judgements and in giving opinions and statements, not allowing prejudice or bias or the influence of others to override objectivity.

Members should respect the traditions and cultures of each country in which they operate. They should carry out business in any country according to all applicable local Laws, Rules and Regulations. Where there is a conflict between local custom and the values stated above, the Code will act as a guide to help members to act professionally.

A member operating in a professional capacity has duties, arising from the above key values, to a number of different groups. Within these relationships a member should always act ethically and their behaviour and conduct should meet the following principles:

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CII Journal Chartered Insurance Institute,1899 **The Insurance Guide and Hand-book** ,1922 **The Spectator Insurance Year Book** ,1927 **Post Magazine and Insurance Monitor** ,1928 The Federal Information Manual P. Stephen Gidiere (III),2006 This reference focuses on the vast amount of federal information and the legal framework that controls the government s collection management and disclosure of its records under the Freedom of Information Act

The Post Magazine and Insurance Monitor ,1928 **Willing's Press Guide** ,1992 A guide to the press of the United Kingdom and to the principal publications of Europe Australia the Far East Gulf States and the U S A **The Financial Services Sourcebook** Robert Cunnew,Alison Scammell,2017-09-29 Provides a first port of call for those seeking information sources in a sector that has undergone tremendous change in recent years Includes information on banks and building societies insurance companies investment funds and pension funds Highlights essential reference works consumer information career guides technical reports official publications market and company research product information and electronic resources Identifies the most appropriate sources and provides assistance in choosing between competing items and provides an overview of significant international sources **The Spectator life by states manual** ,1925 **The Spectator** ,1927

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