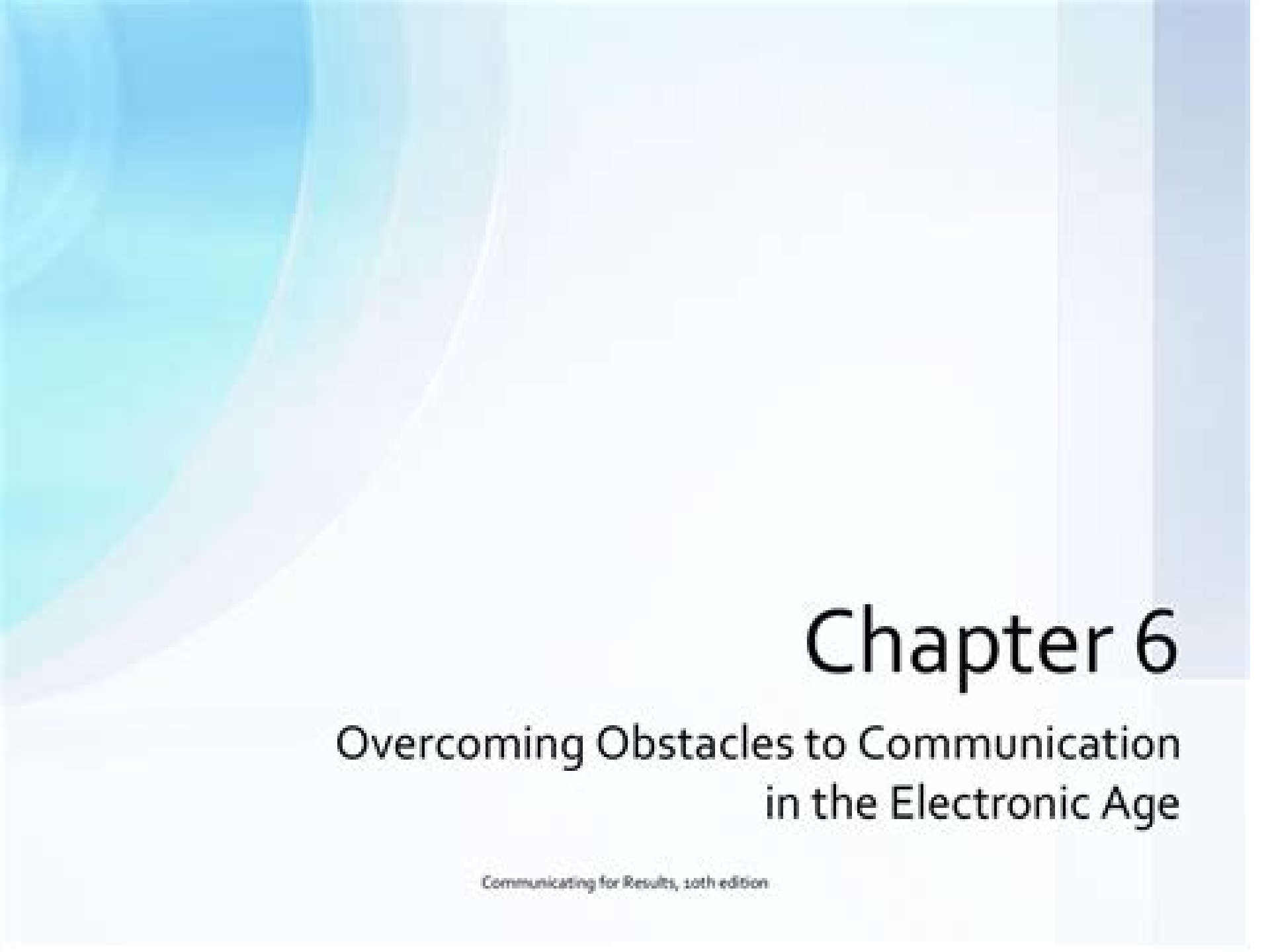




Chapter 6

Overcoming Obstacles to Communication in the Electronic Age

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