

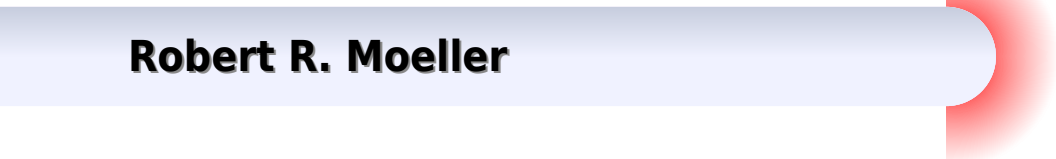
Capacity Management

A Practitioner Guide



Capacity Management Itsm Library

Robert R. Moeller



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ITIL Capacity Management Larry Klosterboer, 2011-02-17 The Business Focused Best Practice Guide to Succeeding with ITIL Capacity Management Using ITIL capacity management processes IT organizations can eliminate waste and overbuying reduce both equipment and staffing costs drive more value from existing investments and consistently provide the right resources to meet the needs of the business Now in this comprehensive best practice guide leading ITIL expert Larry Klosterboer systematically explains how to manage capacity using the ITIL framework and techniques Drawing on his extensive ITIL experience Klosterboer covers all facets of ITIL based capacity management and offers proven solutions to the challenges IT organizations encounter in implementation He presents expert guidance on accurately projecting demand and growth planning and staffing tool selection process implementation and much more This book s practical insights will be invaluable to every IT leader who wants to leverage ITIL s best practices for capacity management and for every business and technical manager who wants IT to deliver greater value efficiency and effectiveness Coverage includes Making the business case for capacity management Establishing specific goals for capacity management Mastering ITIL capacity management terminology Predicting capacity in dynamic fast changing organizations Implementing systems that help you anticipate trends Defining capacity plans staffing capacity management teams and implementing ongoing processes Linking capacity with performance management and with other ITIL processes Selecting the right capacity management tools for your environment Integrating capacity issues into your IT project management discipline Using business capacity planning to help the entire business become more agile

[Capacity Management - A Practitioner Guide](#) Annelies van der Veen, Jan van Bon, 2020-06-11 Capacity Management is described in most key ITSM frameworks ITIL ISO 20000 Microsoft Operations Framework MOF and the Application Service Library ASL all note the importance of Capacity Management This major title meets the need for an in depth practical guide to this critical process Written and reviewed by some of the world s most respected experts in this field it shows how Capacity Management best practice can support provision of a consistent acceptable service level at a known and controlled cost Practical advice covers the essential control of two balances Supply versus demand and resources versus cost In times of mean frugal economic measures it is essential to focus on those practices that are effective and yield practical results In enlightened times of sustainability it is also a requirement to find solutions that satisfy the criteria for greenness This excellent title shows how Capacity Management works not only within an IT environment but also why it is pivotal in meeting high profile business demands Aligns with ISO IEC 20000 and ITIL ISO IEC lists a set of required capacity management deliverables ITIL outlines what should be done in capacity management this book starts to describe how to do it Covers details of what capacity management is all about what is capacity management why do it benefits and cost benefit analysis how to do it data flows and activities who does it roles and perspectives implementation maintenance improvement tools Provides comprehensive templates and checklists objectives interfaces and

data flows sub practices and activities metrics application sizing parameters data for modelling deliverables reports CMMI levels KPIs risk matrix sample capacity plan *Capacity Management - A Practitioner Guide* Adam Grummit,2009-07-29 Capacity Management is described in most key ITSM frameworks ITIL ISO 20000 Microsoft Operations Framework MOF and the Application Service Library ASL all note the importance of Capacity Management This major title meets the need for an in depth practical guide to this critical process Written and reviewed by some of the world s most respected experts in this field it shows how Capacity Management best practice can support provision of a consistent acceptable service level at a known and controlled cost Practical advice covers the essential control of two balances Supply versus demand and resources versus cost In times of mean frugal economic measures it is essential to focus on those practices that are effective and yield practical results In enlightened times of sustainability it is also a requirement to find solutions that satisfy the criteria for greenness This excellent title shows how Capacity Management works not only within an IT environment but also why it is pivotal in meeting high profile business demands Aligns with ISO IEC 20000 and ITIL ISO IEC lists a set of required capacity management deliverables ITIL outlines what should be done in capacity management this book starts to describe how to do it Covers details of what capacity management is all about what is capacity management why do it benefits and cost benefit analysis how to do it data flows and activities who does it roles and perspectives implementation maintenance improvement tools Provides comprehensive templates and checklists objectives interfaces and data flows sub practices and activities metrics application sizing parameters data for modelling deliverables reports CMMI levels KPIs risk matrix sample capacity plan *Mastering ITSM* Cybellium,2023-09-06 Cybellium Ltd is dedicated to empowering individuals and organizations with the knowledge and skills they need to navigate the ever evolving computer science landscape securely and learn only the latest information available on any subject in the category of computer science including Information Technology IT Cyber Security Information Security Big Data Artificial Intelligence AI Engineering Robotics Standards and compliance Our mission is to be at the forefront of computer science education offering a wide and comprehensive range of resources including books courses classes and training programs tailored to meet the diverse needs of any subject in computer science Visit <https://www.cybellium.com> for more books **Cloud Capacity Management** Navin Sabharwal,Prashant Wali,2013-08-26 Cloud Capacity Management helps readers in understanding what the cloud IaaS PaaS SaaS are how they relate to capacity planning and management and which stakeholders are involved in delivering value in the cloud value chain It explains the role of capacity management for a creator aggregator and consumer of cloud services and how to provision for it in a pay as you use model This involves a high level of abstraction and virtualization to facilitate rapid and on demand provisioning of services The conventional IT service models take a traditional approach when planning for service capacity to provide optimum services levels which has huge cost implications for service providers This book addresses the gap areas between traditional capacity management practices and cloud service models It also showcases capacity management process design

and implementation in a cloud computing domain using ITSM best practices This book is a blend of ITSM best practices and infrastructure capacity planning and optimization implementation in various cloud scenarios Cloud Capacity Management addresses the basics of cloud computing its various models and their impact on capacity planning This book also highlights the infrastructure capacity management implementation process in a cloud environment showcasing inherent capabilities of tool sets available and the various techniques for capacity planning and performance management Techniques like dynamic resource scheduling scaling load balancing and clustering etc are explained for implementing capacity management

Vulnerability Management Park Foreman, 2019-05-31 Vulnerability management VM has been around for millennia Cities tribes nations and corporations have all employed its principles The operational and engineering successes of any organization depend on the ability to identify and remediate a vulnerability that a would be attacker might seek to exploit What were once small communities became castles Cities had fortifications and advanced warning systems All such measures were the result of a group recognizing their vulnerabilities and addressing them in different ways Today we identify vulnerabilities in our software systems infrastructure and enterprise strategies Those vulnerabilities are addressed through various and often creative means Vulnerability Management demonstrates a proactive approach to the discipline Illustrated with examples drawn from Park Foreman's more than three decades of multinational experience the book demonstrates how much easier it is to manage potential weaknesses than to clean up after a violation Covering the diverse realms that CISOs need to know and the specifics applicable to singular areas of departmental responsibility he provides both the strategic vision and action steps needed to prevent the exploitation of IT security gaps especially those that are inherent in a larger organization Completely updated the second edition provides a fundamental understanding of technology risks including a new chapter on cloud vulnerabilities and risk management from an interloper's perspective This book is a guide for security practitioners security or network engineers security officers and CIOs seeking understanding of VM and its role in the organization To serve various audiences it covers significant areas of VM Chapters on technology provide executives with a high level perspective of what is involved Other chapters on process and strategy although serving the executive well provide engineers and security managers with perspective on the role of VM technology and processes in the success of the enterprise

ITIL® V3 - A Pocket Guide Jan van Bon, 2020-06-11 Note This pocket book is available in several languages English German French This Pocket Guide is a concise summary of ITIL V 3 A quick portable reference tool to this leading standard within the Service Management community What are the key service management processes What is the lifecycle approach *Executive's Guide to IT Governance* Robert R. Moeller, 2013-02-11 Create strong IT governance processes In the current business climate where a tremendous amount of importance is being given to governance risk and compliance GRC the concept of IT governance is becoming an increasingly strong component Executive's Guide to IT Governance explains IT governance why it is important to general financial and IT managers along with tips for creating a strong

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Second Edition Sjaak Laan,2012-12-16 For many decades IT infrastructure has provided the foundation for successful application deployment Yet general knowledge of infrastructures is still not widespread Experience shows that software developers system administrators and project managers often have little knowledge of the big influence IT infrastructures have on the performance availability and security of software applications This book explains the concepts history and implementation of IT infrastructures Although many of books can be found on individual infrastructure building blocks this is the first book to describe all of them datacenters servers networks storage virtualization operating systems and end user devices Whether you need an introduction to infrastructure technologies a refresher course or a study guide for a computer science class you will find that the presented building blocks and concepts provide a solid foundation for understanding the complexity of today s IT infrastructures *IT Audit, Control, and Security* Robert R. Moeller,2010-10-12 When it comes to computer security the role of auditors today has never been more crucial Auditors must ensure that all computers in particular those dealing with e business are secure The only source for information on the combined areas of computer audit control and security the IT Audit Control and Security describes the types of internal controls security and integrity procedures that management must build into its automated systems This very timely book provides auditors with the guidance they need to ensure that their systems are secure from both internal and external threats

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