

CONFERENCE CALLS

- When on a call, press the **More** soft-key and then the **Conference** soft-key or press the **CONFERENCE** button. The original call is placed on hold.
- Place a call to add another party. When the party answers, press the **Conference** soft-key again to add the new party to the call.
- Any Cisco phone user can add up to a maximum of 8 members.

To view the members of the conference call:

- Press the **More** soft-key.
- Press the **Details** soft-key.
- Use the Navigation Bar to scroll through the list.

The conference initiator can remove any member:

- Highlight the member you would like to remove.
- Press the **Remove** soft-key.

JOIN (Calls must be on the same line)

Allows you to join two callers into a conference call.

While one call is on hold and the other call is active:

- Press the **CONFERENCE** button.
- Press the line button for the other (held) call. If there are more than one held call, a list of calls displays.
- The conference begins. The conference is established on the line with the active call.

FORWARD ALL CALLS

To forward to another extension:

- Press the **Forward All** soft-key. You will hear two beeps.
- Enter extension number of where you wish to forward your calls. You will hear a beep and a right arrow will appear in upper-right corner of display. The LCD will also display the number to which your calls are being forwarded.

To forward directly to your voicemail:

- Press the **Forward All** soft-key, then press the **MESSAGE** key.

To cancel call forwarding:

- Press the **Forward All** soft-key again.

To forward a line other than your first line:

- Press the line you want to forward.
- Press the **Forward All** soft-key.
- Press the **MESSAGE** key or dial the number to forward to.

CALL PARK

Allows you to place a call on hold in the system so that it can be retrieved from any phone in your office.

- To park a call, press the **Park** soft-key. (You may have to press the **More** soft-key to see the **Park** soft-key). (Remember the park extension number shown in the display).
- To retrieve the call from any phone, dial the park extension.
- To retrieve the call from the same phone, press the **Resume** soft-key.

CALL HISTORY

To view another call the last 150 calls placed, answered or missed for all lines.

- Press the **APPLICATIONS** button (Or press UP on the Navigation button).
- Press 1 for Recent.
- Scroll through the list of calls. Meaning of icons:
- Incoming Calls
- Outgoing Calls
- Or press the **Missed** soft-key.

Note: You might need to use the **Editorial** soft-key to add a "0" or "9" to the front of the number before pressing the **Call** soft-key.

Cisco 7841 IP Phone

User Guide



Cisco Manual

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