

digital governance

**New Technologies for Improving
Public Service and Participation**

Michael E. Milakovich

Digital Governance New Technologies For Improving Public Service And Participation

**Dolićanin, Ćemal, Kajan,
Ejub, Randjelović, Dragan, Stojanović,
Boban**

Digital Governance New Technologies For Improving Public Service And Participation:

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Milakovich offers recommendations for further improvement and civic actions to stimulate important instruments of governance and public administration This book is required reading for political science public administration and public policy courses as well as federal state and local government officials **Managing Digital Governance** Yu-Che Chen,2017-07-20 Managing Digital Governance provides public administrators with a comprehensive integrated framework and specific techniques for making the most of digital innovation to advance public values The book focuses on the core issues that public administrators face when using information and communication technologies ICTs to produce and deliver public service and to facilitate democratic governance including efficiency effectiveness transparency and accountability Offering insight into effectively managing growing complexity and fragmentation in digital technology this book provides practical management strategies to address external and internal challenges of digital governance External challenges include digital inclusiveness open government and citizen centric government internal ones include information and knowledge management risk management for digital security and privacy and performance management of information technologies Unique in its firm grounding in public administration and management literature and its synergistic combination of theory and practice Managing Digital Governance identifies future trends and ways to develop corresponding capacity while offering enduring lessons and time tested digital governance management strategies This book will serve as an invaluable resource for students scholars and practitioners in public administration management and governance who aspire to become leaders equipped to leverage digital technologies to advance public governance *Emerging Developments and Technologies in Digital Government* Guo, Yuanyuan,2024-04-15 As the digital government field continues to evolve rapidly scholars and professionals must stay ahead of the curve by developing innovative solutions and gaining comprehensive insights The global landscape of digital governance is undergoing transformative shifts necessitating a deep understanding of historical developments current practices and emerging trends This urgent demand for knowledge forms the crux of the problem that the book *Emerging Developments and Technologies in Digital Government* addresses with expert knowledge and insights The book serves as an indispensable resource for academic scholars grappling with the complexities of digital government It critically examines historical transitions from technology centric paradigms to people centric models shedding light on the global impact of open data initiatives and the vital role of human computer interaction in reshaping government websites For professionals and researchers across disciplines such as library sciences administrative management sociology and information technology this book becomes a beacon offering insights and tangible solutions to navigate the multifaceted dimensions of digital government **Handbook of Research on Democratic Strategies and Citizen-Centered E-Government Services** Dolićanin, Ćemal,Kajan, Ejub,Randjelović, Dragan,Stojanović, Boban,2014-11-30 Over the past few years e government has been rapidly changing the way governmental services are provided to citizens and businesses These services improve business and government exchange capability provide a new way

to discover and share information and play a part in the evolution of future technologies The Handbook of Research on Democratic Strategies and Citizen Centered E Government Services seeks to address which services in e government should be provided to users and how This premier reference work gives an overview of the latest achievements in the field of e government services provides in depth analysis of and research on the development and deployment of cutting edge applications and provides insight into future trends for researchers teachers students government workers and IT professionals **ECEG2013- 13th European Conference on eGovernment** Walter Castelnovo,Elena Ferrari,2013-06-13

These proceedings represent the work of authors at the 13th European Conference on e Government ECEG 2013 The Conference this year is hosted by the Iuniversity of Insubria in Como Italy The Conference Chair is Professor Walter Castelnovo and the Programme Chair is Professor Elena Ferrari both are fro the Department of Theoretical and Applied Sciences at the University of Insubria The opening keynote address is given by Dr Gianluca Misuraca from the European Commission Joint Research Centre Institute for Prospective Technological Studies Seville Spain and Gianluca is addressing the topic eGovernment Past Present Future A policy research perspective for renewing governance in the digital age The second day of the conference is opened by Dr Antoinio Cordella from the London School of Economics London UK who will talk about Public value creation the new challenge for e government policies ECEG brings together researchers Government officials and practitioners in the area of e Government from around the world Participants are able to share their research findings and explore the latest developments and trends in the field which can then be disseminated to the wider community With an initial submission of 153 abstracts after the double blind peer review process there are papers published in these Conference Proceedings from 40 countries including Australia Austria Belgium Brazil Canada China Costa Rica Croatia Denmark Eygpt Germany Greece India Iran Iraq Ireland Italy Latvia Lithuania Luxembourg Malaysia Netherlands New Zealand Norway Pakistan Poland Romania Russia Saudi Arabia Serbia Slovenia South Africa Spain Sweden Switzerland Taiwan Thailand Turkey UK and USA This will ensure a very interesting two days Digital Government Bernd W.

Wirtz,2022-10-07 Digitization the global networking of individuals and organizations and the transition from an industrial to an information society are key reasons for the importance of digital government In particular the enormous influence of the Internet as a global networking and communication system affects the performance of public services This textbook introduces the concept of digital government as well as digital management and provides helpful insights and strategic advice for the successful implementation and maintenance of digital government systems **Information and Communication Technologies in Public Administration** Christopher Reddick,Leonidas Anthopoulos,2015-04-08 An examination of how information technology IT can be used in public administration Information and Communication Technologies in Public Administration Innovations from Developed Countries examines global perspectives on public administration and IT innovations This book illustrates the theoretical context of current policies issues and imp

Essentials of Public Service, Second Edition Mary E. Guy, Todd L. Ely, 2022-02-01 Essentials of Public Service is the most accessible student friendly introductory Public Administration text on the market The book prepares students for careers in today s public service whether in government or nonprofits Each chapter teaches the public service context essential public service skills and what it takes to do the job whether managing or providing direct service How Can Digital Technologies Improve Public Services and Governance? Nagy K. Hanna, 2017-04-04 This book considers the opportunities and challenges of harnessing digital technologies for improved public services and governance It focuses on the challenges of applying digital technologies in developing countries where dramatic results can be realized It addresses questions like these How can digital technologies help enhance transparency accountability and participation to improve service design and delivery Where are the opportunities to enhance key areas of governance and public service delivery What are the promising practices to strengthen supply and mobilize demand for good governance and service delivery What are the emerging lessons from recent experience The author explains with real cases how ICT can be deployed to improve public sector efficiency and accountability for resource management improve access and quality of public services for citizens enhance transparency and reduce costs of government business transactions support entrepreneurship attract private investment and reduce the burden of regulation and enhance the effectiveness of political oversight and policy institutions This book details the importance of understanding the social political and institutional contexts and the policies that might scale up ICT for governance and public service improvement

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